**Interview guide for transport users**

This interview is part of a study on urban mobility in Trinidad. The questions are designed to help us understand how people in the country travel for everyday activities and what they think about different transport modes. Your responses will be kept anonymous, and you can stop the interview at any time without providing a reason.

**Basic information**

Could you tell me your name or how you prefer to be addressed? Isaiah Williams

Date of the interview: 9/9/2025

Sex of participant (identified by the interviewer): F\_\_\_M\_\_\_

Age range: Under 20 ☐ 21-30 ☐ 31-40 ☐ 41-50 ☐ 51-60 ☐ 61-70 ☐ Over 70 ☐

Job title or main activity: Special Project Management and Delivery Consultant

Municipal Corporation of residence: Arima Borough Corporation

Which city/town?: Malabar

**Primary transportation mode questions**

1. Among the transportation modes you use, which is your primary option and why? Private vehicle. Convience
2. How satisfied are you with your primary transport mode? What would increase or decrease your satisfaction? Very satisfied. Increase- price of gas would be reduced and more enforcement of road laws to decrease road facility. Decresed satisfaction-gas. Traffic n dbottle necks and the constanct lack of enforcement of road laws protecting person on the road.
3. What is the most positive aspect of your primary transport mode? (What specific feature or experience stands out (cost, reliability, comfort, safety, convenience)? Convience and flexiability
4. What is the most negative aspect of your primary transport mode? Any recurring issues (cost, delays, safety, accessibility, comfort)?) Cost- gas prices and maintenance more servie more you use it.
5. What does your typical travel routine look like in a regular day? How many trips do you make, and at what times (morning, afternoon, evening)? What are your usual destinations (e.g. Port of Spain, San Fernando, etc) and from where? What is the average travel time to your frequent destination? Typically up by 5:30 leave house by 6:30 and take 2 hours to reach office or 1 hr and 30 minutes. Stay late at office . leave office on 5:00 then gym (UWI) leave gym at 8pm then go back home 8:30pm

A. Questions for private vehicle users

1. How many years have you been driving? 11 years
2. What transport mode did you use before? Maxi taxis
3. During your daily commute, do you commute with other people? If yes, how many passengers? If not, why? Hardly. Because of location. May offer lifts along the ways.
4. Would you agree to travel with other commuters if you have some beneifts (e.g. dedicated lane, special parking location, incentives from employer) Most certainly. Because he would save cost and spend less time in traffic and more time to focus on other things. Get to socialize as well.
5. Where do you park at your frequent destination (garage, street, other)? Do you have to pay for parking? How much? (Describe typical parking availability and any related costs or hassles). Basement which is free. When everyone is in office, he tries to come extra early.

B. Questions for public transportation users (PTSC, Maxi taxi, Private hire taxi, etc…)

1. Do you use PTSC, Maxi, PH Taxi? Maxi taxi
2. How reliable do you consider the mode in terms of punctuality and service frequency? Service reliable once it’s the PRB and easy to get. The cost has went up. Not Comfort.
3. How much money do you spend on a typical trip? Within the 3 year there has been an increase of 6-8% with maxi. $3 for short drop not $5. The long drop is $8 pos to arima now its is $10.
4. How do you perceive safety while using the public transit? (Are there particular times, routes, or facilities that feel safer or riskier?) maxi always unsafe. Have witness crime while taking maxi taxi. Lady bag begin snatched and someone chain being stached (Beethman)and phone in the maxi. Also, a maxi was held in Carib factory.
5. How easy is it to access the transport mode during peak hours? (What barriers do you encounter (crowding, boarding times, availability of vehicles)?) Morning over crowding when have to get to work. Have to leave earlier because of no of passenger and shortage of maxis.

Have take PTSC buses. Realiabilty the buses are always late. Maintenance-> shome shut down during transit. Cleaniess. Doesn’t have to maintenance/higyene program.

C. Questions for people with children

1. Do you have school-age children? Yes\_\_\_ No \_\_\_ How many?\_\_\_\_\_
2. School(s) location

Municipal Corporation: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City/town:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Usual travel mode to take your children to school\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. Drop-off/pick-up frequency; and typical times

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1. Does your mode choice differ when you are traveling with children?

Can you explain why?

**General questions**

1. Why did you decide to live where you are located now? That were his family reside. Will you consider moving closer to work to reduce your commute time? If he could he would in Mt Hope and Barataria because it is centralized. The cost is expensive.
2. What is your opinion about congestion in Trinidad? (Which areas or times are most congested? How does congestion affect your travel choices?) between 6:45-8:30 and 3-6pm of congestion. Affect behavior leave before or after peak times. It can only be resolve fixed working times not withstanding schools. All school start sametime. Look at work at home, felxabilie arrangements for work. By more intentional with school zoning. Enforcement of traffic laws and they caused more traffic congestion that leads to accidents. To tackle congestion it would take a collaboration approach and it is a hinderness towards development. Stop people from working in certain area and cannot give their best
3. How do you perceive the state of transport infrastructure (streets, bus stops, terminals, bike lanes)? The terminal are unkept. Ptsc has been trying to make services friendly. Better management more on site. Safty and security . Bus stop are inviting and no waste. Street dwellers uses bus stops as homes. Coomuting in terms of the routes accessiability. Horrible roads with porthole, not maintained, robust street maintenance system (street only maintain during election times while should be more frequent and have more alternative routes when other are being maintained0.
4. Would you consider walking, biking or using electric scooters to get around, if possible? Under what circumstances? Walk if it is within reasonable distances.
5. What changes would you like to see in Trinidad and Tobago's transport options to improve your experience? More realiable and user friendly options in terms of scheduling and better customer service. More accessaible services.
6. Is there anything else you’d like to share about your experiences with transportation in Trinidad?